

ASC Online Tutoring Instructions



Fullerton College
Academic Support Center



① Start at the ASC home page: asc.fullcoll.edu



WELCOME TO THE ACADEMIC SUPPORT CENTER

Check out our ASC Canvas shell! On our Canvas shell, you can access Math Lab workshops, Writing Center and Reading Center information and video workshops, our Frequently Asked Questions, and more. Click on the link below to check it out. The first time you enter, you will need to click to join the course.

[ASC Canvas Page](#)

As a part of the Library/Learning Resources, Instructional Support Programs & Services Division, the Academic Support Center (ASC) provides instructional support services to students, faculty, and staff with the aim of helping students achieve academic success. The ASC is comprised of four related services: the Skills Center, the Reading Center, the Tutoring Center, and the Writing Center.

Mission Statement

The Academic Support Center promotes student success by providing

ASC Online Tutoring

Tutoring Center and Writing Center offer online tutoring

Our Fullerton College tutors from the Tutoring Center and Writing Center are offering online tutoring. Click on the Login to ASC Tutoring button below to access our online appointment system for tutoring.

[Login to ASC Online Tutoring](#)

DSS and EOPS students are eligible for Above-and-Beyond tutoring accommodations. If you have any questions or would like to request more hours, contact us at online tutoring@fullcoll.edu.

Upcoming Workshops in the ASC

- 12:00 pm - 12:45 pm, June 15, 2020 - How to use ASC Online Tutoring
- 5:00 pm - 5:45 pm, June 17, 2020 - Canvas Introduction
- 10:00 am - 10:45 am, June 18, 2020 - How to use ASC Online Tutoring



② Click on **Login to ASC Online Tutoring Appointments.**



NOCCCD CAS provides authentication for our
district services and campuses



Cypress College

Fullerton College

North Orange Continuing Ed

MyGateway ID:

Password:

LOGIN

[Forgot username?](#)

[Forgot password?](#)

[MyGateway Status](#)

For security reasons, please logout and **exit** your web browser when
you are done accessing services that require authentication!

[How to change your password](#)



③ Enter your
MyGateway student
ID number and
password and click
Login.

ACADEMIC SUPPORT CENTER ONLINE

The Academic Support Center collects usage information for funding via the use of HUM N01 F Supervised Tutoring, a non-credit, no grade course. Is it okay for us to enroll you in this no cost course?

N01 Enrollment Consent *

Yes

No

How were you referred to us? *

By an Instructor

SUBMIT

To track usage within the Academic Support Center for funding purposes, the ASC requests students accept the enrollment in a non-credit, zero-unit, zero fee Supervised Tutoring course.

④ Please answer yes if you accept and choose how you were referred to the ASC services.

Register for a New Account

Fill out the form below in order to create a new account on this system. Once you've successfully registered, you'll be able to log in to the system immediately. Questions marked with a * are required.

Email Address *

My_Emai@yahoo.com

First Name *

Last Name *

Telephone Number

First or Home Language *

-- please select --



Major *

Student ID *

EMAIL PREFERENCES

Send me an email when my appointments are made, modified or canceled: YES or NO


Send me an email with center announcements or other mass mailings: YES or NO

Send me an email to remind me of my upcoming appointments: YES or NO

Include iCal links with appointment confirmation messages? YES or NO

FAKE REGISTRATION PREVENTION

In order to help prevent fake or automated registrations on this system, please complete the captcha form below.

I'm not a robot 

COMPLETE REGISTRATION

CANCEL

The email address that is your preferred email in MyGateway will be pre-filled. This is the email address where you will receive ASC Online Tutoring notifications.

⑤ Fill out the rest of the form.

⑥ Respond to the captcha and click on **Complete Registration**.

Writing Center

January 23 - 29, 2023

[Next Week](#) | 

- Writing Center
- Tutoring Center
- Cosmetology Tutoring
- ESL Conversation Partners (Spring 2023)
- Student Success Workshops (Spring 2023)

⑦ Choose desired center.

Appointment Search

Help

Welcome to the Writing Center Appointment Calendar!

Students may make three appointments per week, if tutoring is available

Three missed appointments will temporarily disable a student's ASC Online account

Writing Center sessions are 30 minutes each. Select an open appointment time and then **select your preferred appointment type (in-person, Zoom, or Submit-an-Essay for asynchronous feedback).**

For immediate assistance with a problem text **(714) 316-7256** or click [here](#) to access the ASC chat. For all other questions, email us at writingcenter@fullcoll.edu

The ASC staff are ready to help and answer your questions during our spring hours: Monday-Thursday from 8 a.m. - 9 p.m., Friday from 8 a.m. - 4 p.m., and Saturday from 10 a.m. - 2 p.m.

Tutoring Center Appointments



Tutoring Center Appointments

Tutoring Center

January 16 - 22, 2023

[Previous Week](#) | [Current Week](#) | [Next Week](#) | 

Area Tools ▾

⑨ If you want an appointment next week, click **Next Week**. Appointments can be scheduled up to 10 days in advance.

⑧ Select your class from the drop-down menu next to **Select Course**.

Welcome to the Tutoring Center!

Show All 'Select course:' Options

- ACCT 001 Only
- ACCT 100 Only
- ACCT 101A Only
- ACCT 101B Only
- ACCT 107 Only
- ACCT 201B Only
- ANAT 231 Only
- ANAT 240 Only
- ANTH 101 Only
- ANTH 102 Only
- ANTH 103 Only
- ANTH 107 Only
- ART 112 Only
- BIOL 100 Only
- BIOL 101 Only
- BIOL 102 Only
- BIOL 109 Only
- BIOL 170 Only
- BIOL 190 Only

Calendar:

23

available

ne account

"e" for a course drop-down menu. Find a tutor for your e (in-person or Zoom).

questions, email us at tutoringcenter@fullcoll.edu. The fall hours:

y from 10 a.m. - 2 p.m.

Display Options

Show All Staff & Resources ▾

Show All 'Select course:' Options ▾

Show All Meeting Types ▾

Jan. 16: Monday

8:00 am

9:00 am

10:00 am

11:00 am

12:00 pm

1:00 pm

2:00 pm

3:00 pm

4:00 pm

5:00 pm

6:00 pm

7:00 pm

8:00 pm

Jan. 17: Tuesday

8:00 am

9:00 am

10:00 am

11:00 am

12:00 pm

1:00 pm

2:00 pm

3:00 pm

4:00 pm

5:00 pm

6:00 pm

7:00 pm

8:00 pm

Tutoring Center Appointments

Create New Appointment

Appointment Date
Wednesday, September 28, 2022: 1:00pm to 2:00pm

Staff or Resource
(In person or Zoom) (Tutoring Center)

APPOINTMENT LIMITS: Appointments must be 1 hour in length.

Don't forget:

- Arrive **5 minutes before** your appointment time
- If you need to cancel or reschedule, do so **at least 1 hour before** your appointment time. Otherwise, your cancellation will be marked "missed"

At your scheduled time, access your appointment at this link:

<https://zoom.us/j/XXXXXXXXXX>

Please select one of the following:

- Schedule **In-person tutoring on campus, 800 Building** appointment.
- Schedule **Zoom Tutoring** appointment.
Directions: Zoom appointments, log back in to ASC Online Tutoring 5 minutes before the start of your appointment. Then, open your appointment to find your tutor's Zoom link.

Questions marked with a * are required.

Course *
-- please select --

Other
[Text Field]

Instructor *
[Text Field]

What topic, assignment or problems would you like to work on today? (Please be specific) *
[Text Field]

What is your instructor's email address? (This is to notify your instructor of your tutoring session). *
[Text Field]

⑪ In the *Create New Appointment* pop-up window, verify the selected **date, time, tutor, and course** for your appointment.

Questions marked with a * are required.

Instructor *
[Text Field]

What topic, assignment or problems would you like to work on? (Please be specific) *
[Text Field]

Appointment Focus *
ECON 101

This schedule supports file attachments. To attach a file to this appointment, use the options below. File attachments must be 5MB or less and in one of the following formats: .doc, .docx, .numbers, .odt, .pages, .pdf, .rtf, .txt, .wpd, .wps, .xls, or .xlsx.

File #	Document Title
File #1	[Text Field]
[Browse... No file...cted.]	[Text Field]
File #2	[Text Field]
[Browse... No file...cted.]	[Text Field]
File #3	[Text Field]
[Browse... No file...cted.]	[Text Field]

CREATE APPOINTMENT CLOSE WINDOW

Tutoring Center appointments are 50 minutes.

⑫ Fill out the form and describe the **specific** topic you would like to focus on. Upload any files related to your assignment or topic. Then select **Create Appointment**.

Tutoring Center Appointments

View Existing Appointment

The appointment was saved successfully. Continue working with the appointment below or close this window if finished.

Client

Appointment Date

Monday, June 15, :
2:00pm to 3:00pm [MARK MISSED]

ONLINE TUTORING VIA "ZOOM"

CREATED: Jun. 11, 2020 6:26pm by Jeff Pham

Staff or Resource

Tammy H.

Post-Session Client Report Forms

[Add New](#)

Don't forget:

- Arrive **5 minutes before** your appointment time
- If you arrive **more than 5 minutes late**, your tutoring session will end at the scheduled end time, or you may lose your appointment
- If you need to cancel or reschedule, do so **at least 1 hour before** your appointment time. Otherwise, your cancellation will be marked as a "no show."

At your scheduled time, access your appointment at this link:

<https://zoom.us> XXXXXXXXX

MEET TUTOR ONLINE? ONLINE TUTORING VIA "ZOOM"

If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. If possible, please upload your assignment prompt, written work, or essay for your tutor to preview before your tutoring session. Then, open this appointment and click on the tutor's Zoom link above.

Course

Test

Instructor

David S.

What topic, assignment or problems would you like to work on? (Please be specific)

Selected Focus

ACCT 101A

This schedule supports file attachments. To attach a file to this appointment, click "Edit" below.

CLOSE WINDOW

EDIT APPOINTMENT

CANCEL APPOINTMENT

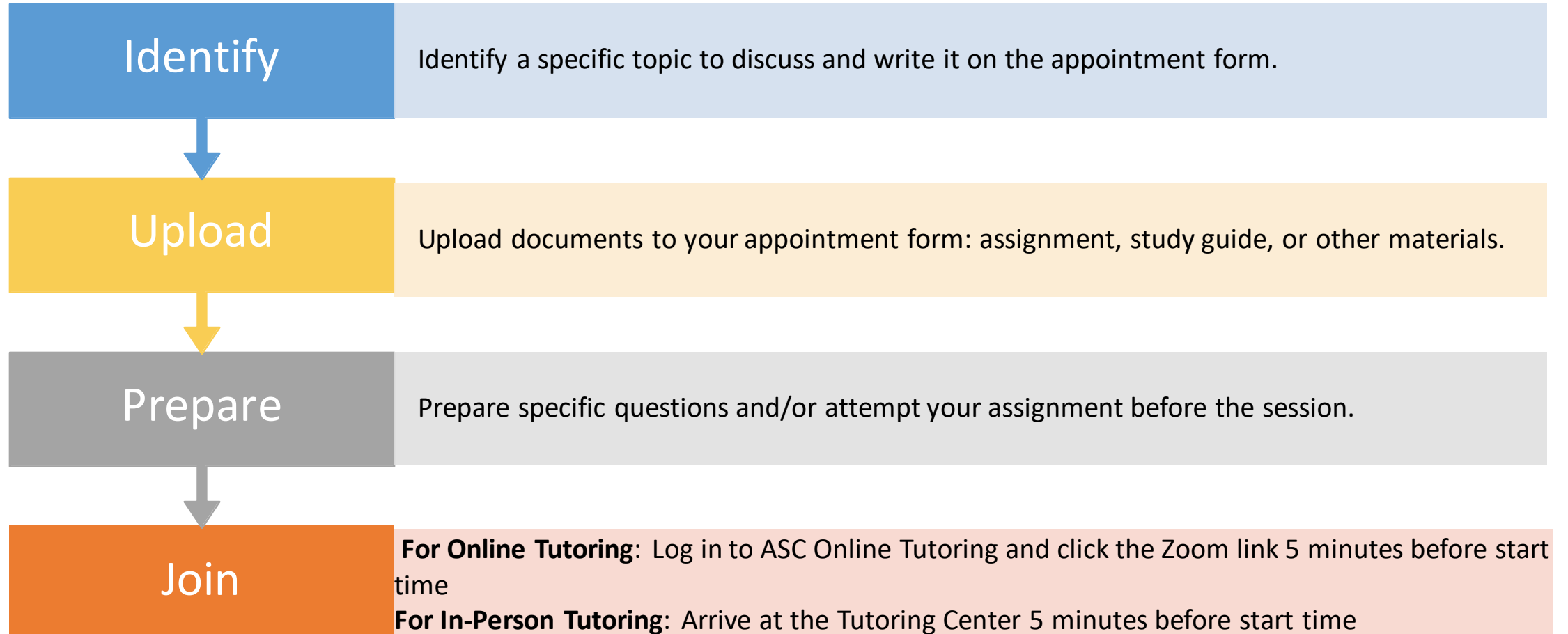
Do you want to email client notice of cancellation?

⑬ Review the appointment instructions. You will also receive follow-up emails confirming the appointment.

If anything is incorrect, click on **Edit Appointment** to make adjustments. If you need to cancel the appointment, you can always click on the same appointment you made and click **Cancel Appointment**. When you're done, close this window.

You can come back and edit or cancel your appointment at any time!

How to Prepare for a Tutoring Center Appointment



Writing Center Appointments



Writing Center Appointments

wco Fullerton College

fullcoll.mywconline.com/schedule2.php?scheduleid=sc6397ac477fa20

Student Dashboard... wco Fullerton College W...

Welcome to the Writing Center Appointment Calendar!

Students may make three appointments per week, if tutoring is available

Three missed appointments will temporarily disable a student's ASC Online account

Writing Center sessions are 30 minutes each. Select an open appointment time and then **select your preferred appointment type** (asynchronous feedback).

For immediate assistance with a problem text (714) 316-7256 or click [here](#) to access the ASC chat. For all other questions, email us at writingcenter@fullcoll.edu

The ASC staff are ready to help and answer your questions during our spring hours: Monday-Thursday from 8 a.m. - 9 p.m., Friday from 8 a.m. - 4 p.m., and Saturday from 10 a.m. - 2 p.m.

⑥ Choose Writing Center.

⑦ If you want an appointment next week, click **Next Week**. Appointments can be scheduled up to 10 days in advance.

Display Options

Show All Staff & Resources

Show All Appointment Types

Jan. 23: Monday	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm	4:00 pm	5:00 pm	6:00 pm	7:00 pm	8:00 pm
Ashley P.													
Heidi G.													
Daniel S.													

⑧ White boxes are available appointments. Click on a white box for the appointment time you want.

Waiting List: January 23, 2023

Create New Appointment

Tuesday, Jan. 24, 2023 | 11:00 am to 11:30 am
Arthur H. | Writing Center

APPOINTMENT LIMITS: Appointments must be 30 minutes in length.

For In-Person Appointments:

- Please arrive to the Writing center (Room 808) 5 minutes before your appointment time

For Zoom Tutoring Appointments:

- Please log back into ASC Online Tutoring 5 minutes before your scheduled appointment and click on the **Zoom** link below.

<https://fullcoll-edu.zoom.us/XXXXXXXXXX>

Please select one of the following:

- Schedule In-person tutoring on campus, 800 Building** appointment.
- Schedule Zoom Tutoring** appointment.
Directions: Zoom appointments, log back in to ASC Online Tutoring 5 minutes before the start of your appointment. Then, open your appointment to find your tutor's Zoom link.
- Schedule Submit-an-Essay** appointment.
Directions: For Submit-an-Essay appointments, please upload both an essay AND assignment prompt. Upload your document(s) in the "file attachment" section below. You will NOT meet with a tutor for this kind of appointment.

Appointment Details

Questions marked with a * are required.

Course *

-- please select --

Other

Instructor *

What is your instructor's email address? (This is to notify your instructor of your tutoring session). *

If you are submitting an essay for review, what questions would you like to ask the tutor about your essay?

What would you like to work on today? * (check all that apply)

- brainstorming
- organization
- thesis/topic sentences
- evidence/support
- MLA sources

When is your writing assignment due? *

File Attachments

To attach a file to this appointment, use the options below. File attachments must be 5MB or less and in one of the following formats: .doc, .docx, .numbers, .odt, .pages, .pdf, .rtf, .txt, .wpd, .wps, .xls, or .xlsx.

File	Document Title
<input type="button" value="Choose File"/> No file chosen	<input type="text"/>
<input type="button" value="Choose File"/> No file chosen	<input type="text"/>
<input type="button" value="Choose File"/> No file chosen	<input type="text"/>

Create Appointment Close

Writing Center Appointments

Please select one of the following:

- Schedule **In-person tutoring on campus, 800 Building** appointment.
- Schedule **Zoom Tutoring** appointment.
Directions: Zoom appointments, log back in to ASC Online Tutoring 5 minutes before the start of your appointment. Then, open your appointment to find your tutor's Zoom link.
- Schedule **Submit-an-Essay** appointment.
Directions: For Submit-an-Essay appointments, please upload both an essay and assignment prompt. Upload your document(s) in the "file attachment" section below. You will not meet with a tutor for this kind of appointment.

⑨ In the **Create New Appointment** pop-up window, choose the type of appointment you want. The Writing Center offers three types of appointments:

- **In Person tutoring on campus, 800 building** – A live 30-minute session that is face-to-face in the Writing Center
- **Zoom Tutoring** – A live 30-minute tutoring session interacting with a tutor via Zoom.
- **Submit an Essay** – Upload your essay or written assignment and prompt for a tutor to review and send you written feedback within 4 hours of the appointment time.

Writing Center Appointments

Course *
ENGL 100-10123

Other
[Empty text box]

Instructor *
H. Guss


What is your instructor's email address? (This is to notify your instructor of your tutoring session). *
hguss@fullcoll.edu

What would you like to work on today? (check all that apply) *

- brainstorming
- organization
- thesis/topic sentences
- evidence/support
- MLA sources
- grammar

If you are submitting an essay for review, what questions would you like to ask the tutor about your essay?
[Empty text box]

When is your writing assignment due? *
9/26

 **This schedule supports file attachments.** To attach a file to this appointment, use the options below. If making a repeating appointment, files will only be attached to the first (this) appointment. **File attachments must be 5MB or less and in one of the following formats: .doc, .docx, .numbers, .odt, .pages, .pdf, .rtf, .txt, .word, .xls, .xlsx.**

File #	Document Title	Notify Client? ⓘ
File #1 Choose File No fil...hosen	[Empty text box]	No [v]
File #2 Choose File No fil...hosen	[Empty text box]	No [v]
File #3 Choose File No fil...hosen	[Empty text box]	No [v]

- ⑩ Fill out the **Create New Appointment** form. The instructor's email address will be used for verification of your appointment.
- If you are submitting an essay or written assignment for review, describe your **specific questions or concerns** to get more effective feedback from the tutor.
 - Upload any files related to your assignment such as the prompt, a draft of your paper, or related reading for the tutor to see.
- Select **Create Appointment**.

Writing Center appointments are 30 minutes.

Writing Center Appointments

The appointment was saved successfully. Continue working with the appointment or close this window if finished.

Existing Appointment

Monday, January 23, 2023 | 11:00 am to 11:30 am
Heidi G. | Writing Center

For In-Person Appointments:

- Please arrive to the Writing center (Room 808) 5 minutes before your appointment time

For Zoom Tutoring Appointments:

- Please log back into ASC Online Tutoring 5 minutes before your scheduled appointment and click on the **Zoom link** below.

<https://fullcoll-edu.zoom.us/j/XXXXXXXX>

Appointment Details

Course

Other please specify below.

Instructor

Tester

What is your instructor's email address? (This is to notify your instructor of your tutoring session).

Testing

What would you like to work on today?

brainstorming; organization;

When is your writing assignment due?

Test

Attach File

Edit Appointment

Cancel Appointment

Print

Close

⑪ Review the appointment instructions. You will also receive follow-up emails confirming the appointment.

⑫ If anything is incorrect, click on **Edit Appointment** to make adjustments. If you need to cancel the appointment, you can always click on the same appointment you made and click **Cancel Appointment**. When you're done, close this window.

You can come back and edit or cancel your appointment at any time!

Joining your Online Tutoring Session & Finding Essay Feedback

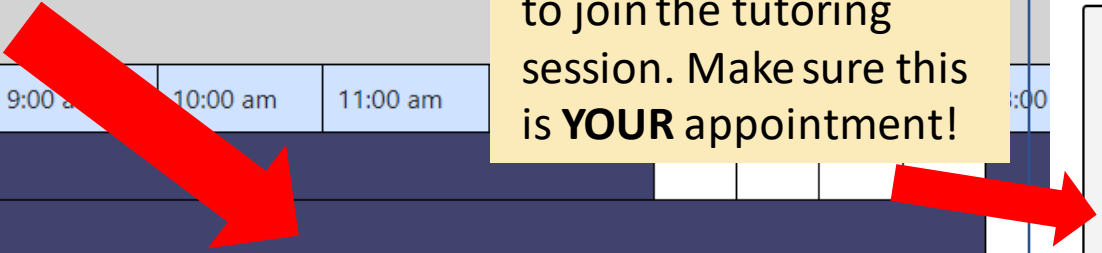


Joining your Online Tutoring Session

Jan. 24: Tuesday	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm	4:00 pm	5:00 pm	6:00 pm	7:00 pm	8:00 pm
Michael S.													
Stephanie P.													
Sarah													
Arthur													
Jan. 25: Wednesday	8:00 am	9:00 am	10:00 am	11:00 am									
Ashley P.													
Daniel S.													
Heidi G.													
Mindy G.													
Jan. 26: Thursday	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm					
Michael S.													
Stephanie P.													
Sarah G.													
Arthur H.													

1. Click on the **SAME** box for the appointment you made (in yellow).

2. Click on the **Zoom link** in the appointment window to join the tutoring session. Make sure this is **YOUR** appointment!



Existing Appointment

Client
[Redacted]

Appointment Date
Saturday, September 24, 2022
12:30pm to 1:00pm [MARK MISSED]

Staff or Resource
Laura E. (Remote)

ZOOM TUTORING

Post-Session Client Report Forms
[Add New](#)

For Zoom Tutoring Appointments:

- Please log back into ASC Online Tutoring 5 minutes before your scheduled appointment and click on the **Zoom link** below.

<https://fullcoll-edu.zoom.us/j/XXXXXX>

PLEASE SELECT ONE OF THE FOLLOWING: ZOOM TUTORING
Directions: Zoom appointments, log back in to ASC Online Tutoring 5 minutes before the start of your appointment. Then, open your appointment to find your tutor's Zoom link.

Course
English 100F

Other

Instructor
H. Guss

Finding your Essay Feedback

Existing Appointment

Wednesday, January 25, 2023 | 11:00 am to 11:30 am
Heidi G. | Writing Center

For In-Person Appointments:

- Please arrive to the Writing center (Room 808) 5 minutes before your appointment time

For Zoom Tutoring Appointments:

- Please log back into ASC Online Tutoring 5 minutes before your scheduled appointment and click on the **Zoom link** below.

<https://fullcoll-edu.zoom.us/j/XXXXXXXX>

Directions: For Submit-an-Essay appointments, please upload both an essay AND assignment prompt. Upload your document(s) in the "file attachment" section below. You will NOT meet with a tutor for this kind of appointment.

Appointment Details

Course

Other please specify below.

Instructor

H. Guss

What is your instructor's email address? (This is to notify your instructor of your tutoring session).

hguss@fullcoll.edu

If you are submitting an essay for review, what questions would you like to ask the tutor about your essay?

How does my thesis look?

What would you like to work on today?

thesis/topic sentences;

When is your writing assignment due?

Next Thursday

Attached Files

- [Essay #1 Rough Draft](#) - Jan. 23, 2023 1:31 pm by [redacted]
- [Feedback](#) - Jan. 23, 2023 1:31 pm by [redacted]

Within 4 hours after the appointment time, you will receive an email confirming that a tutor has provided feedback on your essay.

③ When you get that email, log in to ASC Online Tutoring and select the **Writing Center schedule**. Click on the **SAME** box for the appointment you made (in yellow).

④ In the **View Existing Appointment** pop-up window, click on the file that the tutor uploaded with feedback on your essay.

Attach File

Edit Appointment

Cancel Appointment

Print

Close

Questions?

Get instant answers from our ASC staff on our live chat at asc.fullcoll.edu.

Send us an email at academicsupport@fullcoll.edu.

