ASC Online Tutoring Instructions



1 Start at the ASC home page: <u>academicsupport.fullcoll.edu</u>



WELCOME TO THE ACADEMIC SUPPORT CENTER

Check out our ASC Canvas shell! On our Canvas shell, you can access Math Lab workshops, Writing Center and Reading Center information and video workshops, our Frequently Asked Questions, and more. Click on the link below to check it out. The first time you enter, you will need to click to join the course.

ASC Canvas Page

As a part of the Library/Learning Resources, Instructional Support Programs & Services Division, the Academic Support Center (ASC) provides instructional support services to students, faculty, and staff with the aim of helping students achieve academic success. The ASC is comprised of four related services: the Skills Center, the Reading Center, the Tutoring Center, and the Writing Center.

Mission Statement

The Academic Support Center promotes student success hy providing

ASC Online Tutoring

Tutoring Center and Writing Center offer online tutoring

Our Fullerton College tutors from the Tutoring Center and Writing Center are offering online tutoring. Click on the Login to ASC Tutoring button below to access our online appointment system for tutoring.

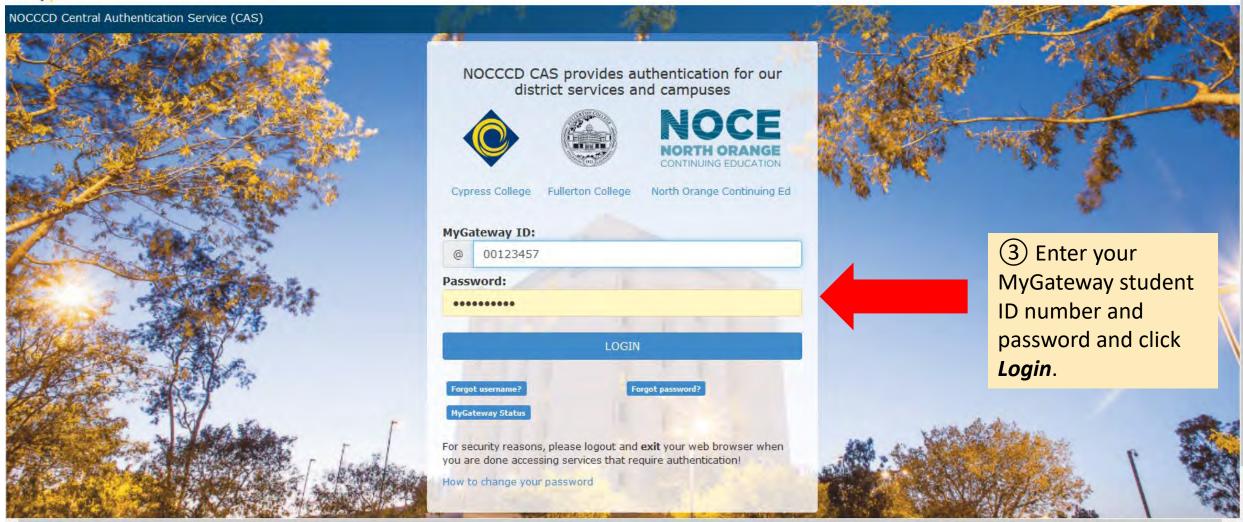
Login to ASC Online Tutoring

DSS and EOPS students are eligible for Above-and-Beyond tutoring accommodations. If you have any questions or would like to request more hours, contact us at onlinetutoring of ullcoll.edu.

Upcoming Workshops in the ASC

- . 12:00 pm 12:45 pm, June 15, 2020 How to use ASC Online Tutoring
- 5:00 pm 5:45 pm, June 17, 2020 Canvas Introduction
- 10:00 am 10:45 am, June 18, 2020 How to use ASC Online Tutoring

② Click on **Login to ASC Online Tutoring**.



Fullerton College Forms Server

ACADEMIC SUPPORT CENTER ONLINE

In order to track usage within Academic Support Center for funding purposes, the ASC requests students accept the enrollment in a non-credit, zero-unit, zero fee Supervised Tutoring course.

The Academic Support Center collects usage information for funding via the use of HUM NO1 F Supervised Tutoring, a non-credit, no grade course. Is it okay for us to enroll you in this no cost course?

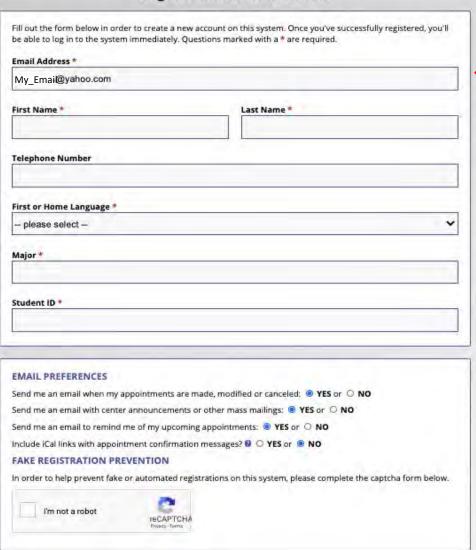


4 Please answer yes if you accept and choose how you were referred to the ASC services.

SUBMIT

Fullerton College

Register for a New Account



The email address that is your preferred email in MyGateway will be pre-filled. This is the email address where you will receive ASC Online Tutoring notifications.

5 Fill out the rest of the form.

6 Respond to the captcha and click on *Complete Registration*.



COMPLETE REGISTRATION

CANCEL



This is the **Tutoring Center** scheduling page

Click the drop down menu above to find the

Writing Center and the Cosmetology Study Hour

Welcome to the Fullerton College Tutoring Center Appointment Calendar!

In the Tutoring Center, tutoring sessions are 50 minutes. To find tutoring for a specific course, see "Limit to:" function above for courses drop-down menue. Select a course to find tutors who can help. To meet for a live Zoom session, please select an available white box in a tutor's schedule to make an appointment.

For more detailed information, go to https://academicsupport.fullcoll.edu/.

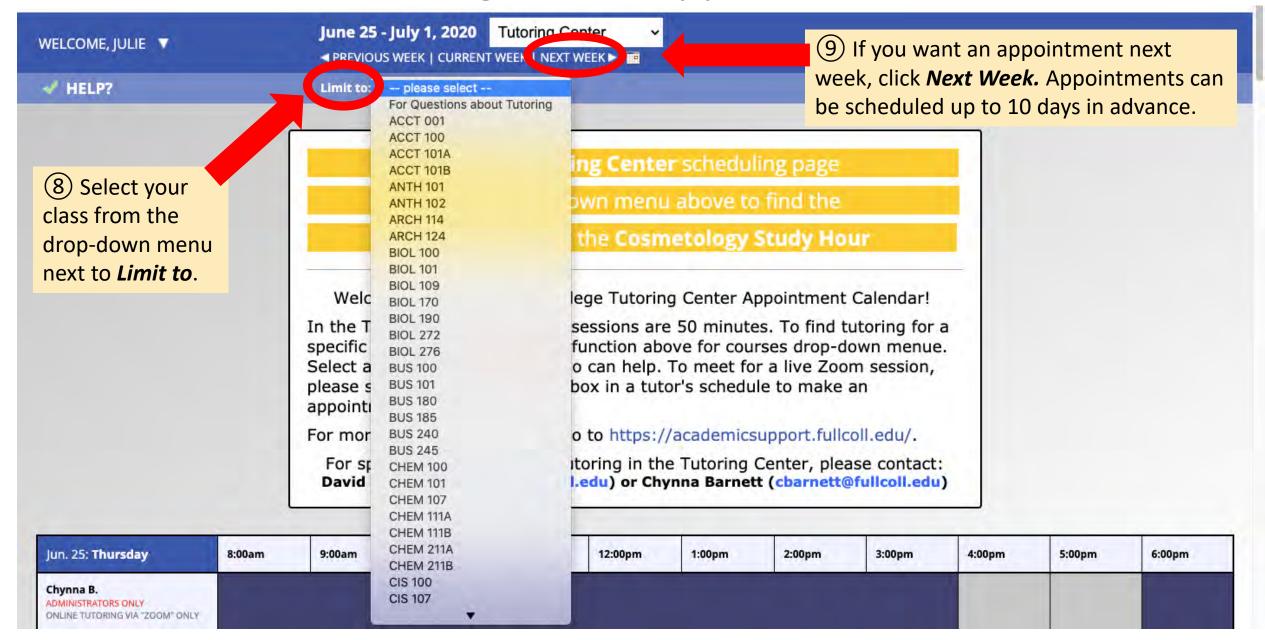
For specific questions about tutoring in the Tutoring Center, please contact:

David Sarabia (dsarabia@fullcoll.edu) or Chynna Barnett (cbarnett@fullcoll.edu)

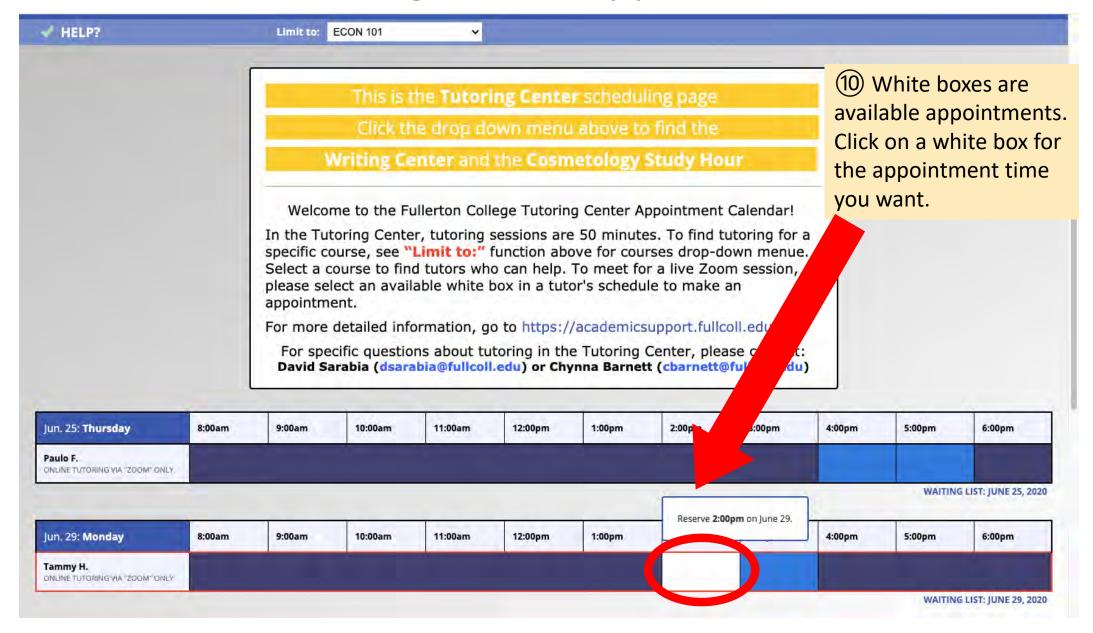
Jun. 25: Thursday	8:00am	9:00am	10:00am	11:00am	12:00pm	1:00pm	2:00pm	3:00pm	4:00pm	5:00pm	6:00pm
Chynna B. ADMINISTRATORS ONLY ONLINE TUTORING VIA "ZOOM" ONLY				*							
Daniel S.											

Tutoring Center Appointments

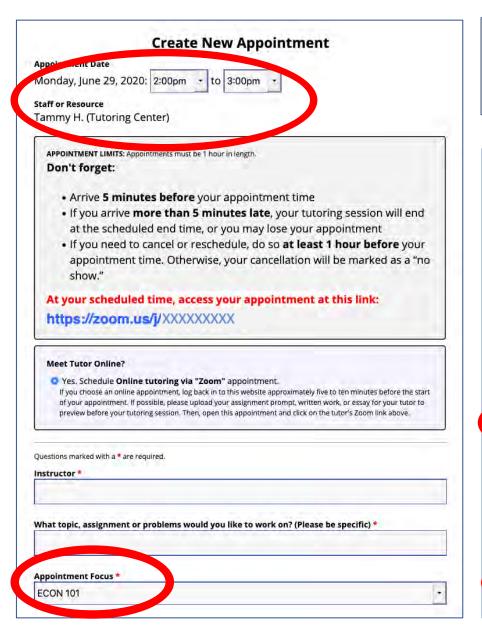
Tutoring Center Appointments



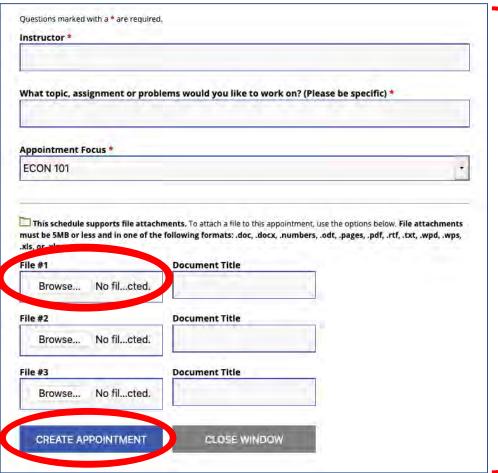
Tutoring Center Appointments



Tutoring Center Appointments



11) In the *Create New Appointment* pop-up window, verify the selected date, time, tutor, and course for your appointment.





(12) Fill out the form and describe the **specific** topic you would like to focus on. Upload any files related to your assignment or topic. Then select *Create* **Appointment**.

View Existing Appointment

The appointment was saved successfully. Continue working with the appointment below or close this window if finished.

Client

Jeff Pham

Appointment Date
Monday, June 15, 2020
2:00pm to 3:00pm [MARK MISSED]

Staff or Resource Tammy H.

ONLINE TUTORING VIA "ZOOM"

CREATED: Jun. 11, 2020 6:26pm by Jeff Pham

Post-Session Client Report Forms Add New

Don't forget:

- · Arrive 5 minutes before your appointment time
- If you arrive more than 5 minutes late, your tutoring session will end at the scheduled end time, or you may lose your appointment
- If you need to cancel or reschedule, do so at least 1 hour before your appointment time. Otherwise, your cancellation will be marked as a "no show."

At your scheduled time, access your appointment at this link:

https://zoom.us/j/XXXXXXXXX

MEET TUTOR ONLINE? ONLINE TUTORING VIA "ZOOM"

If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. If possible, please upload your assignment prompt, written work, or essay for your tutor to preview before your tutoring session. Then, open this appointment and click on the tutor's Zoom link above.

Course

Test

Instructor

David S.

What topic, assignment or problems would you like to work on? (Please be specific)

Selected Focus

ACCT 101A

and schedule supports file attack and support to this appoint and the support to the support to

CLOSE WINDOW

EDIT APPOINTMENT

CANCEL APPOINTMENT

Email flient notice of cancelation?

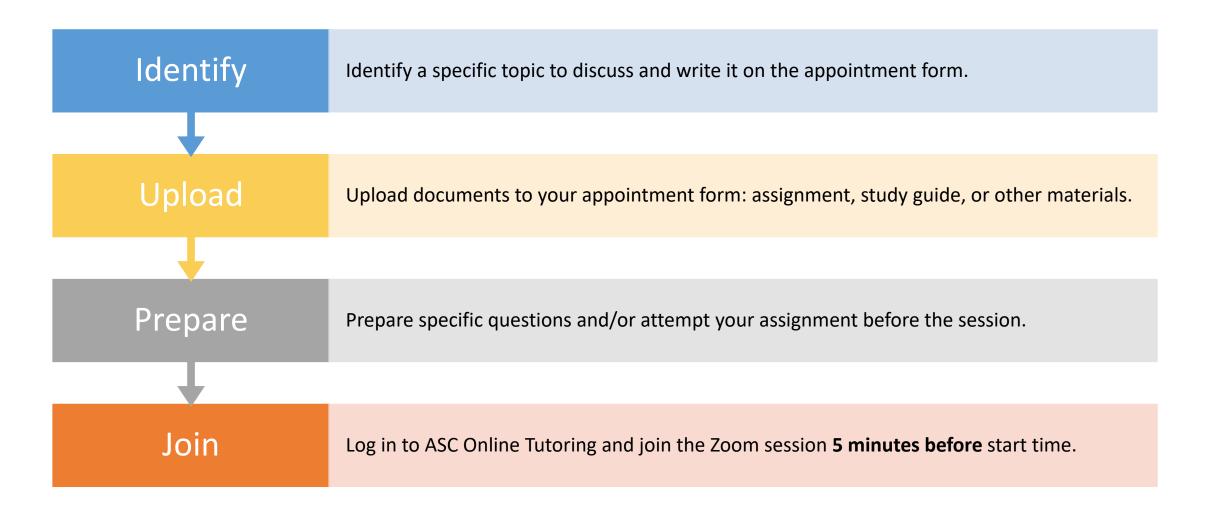
Tutoring Center Appointments

(13) Review the appointment instructions. You will also receive follow-up emails confirming the appointment.

If anything is incorrect, click on *Edit Appointment* to make adjustments. If you need to cancel the appointment, you can always click on the same appointment you made and click *Cancel Appointment*. When you're done, close this window.

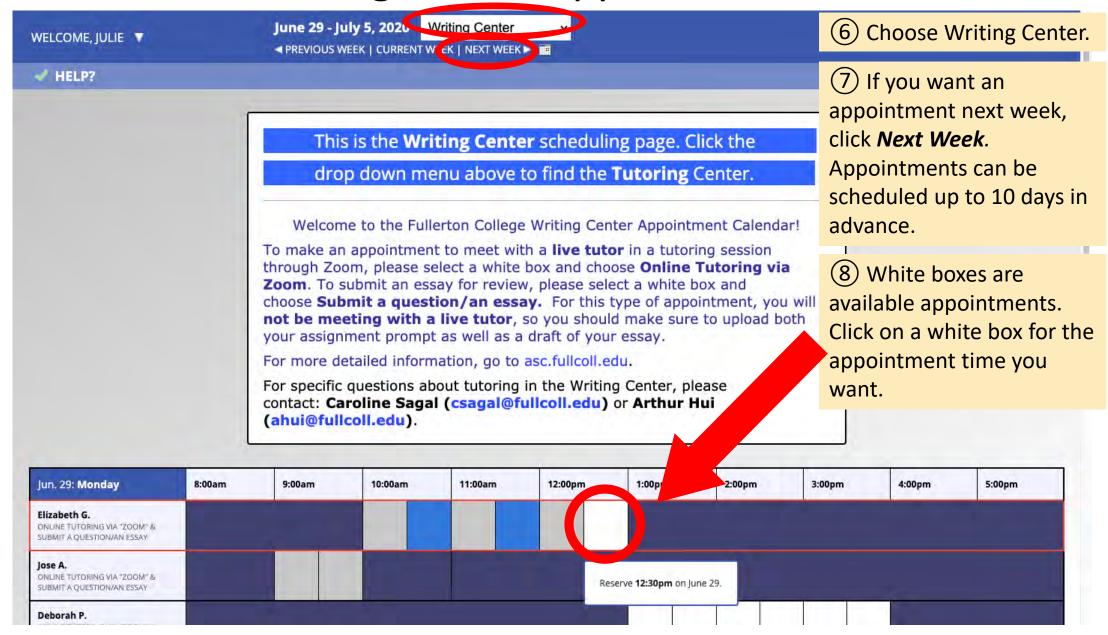


How to Prepare for a Tutoring Center Appointment



Writing Center Appointments

Writing Center Appointments



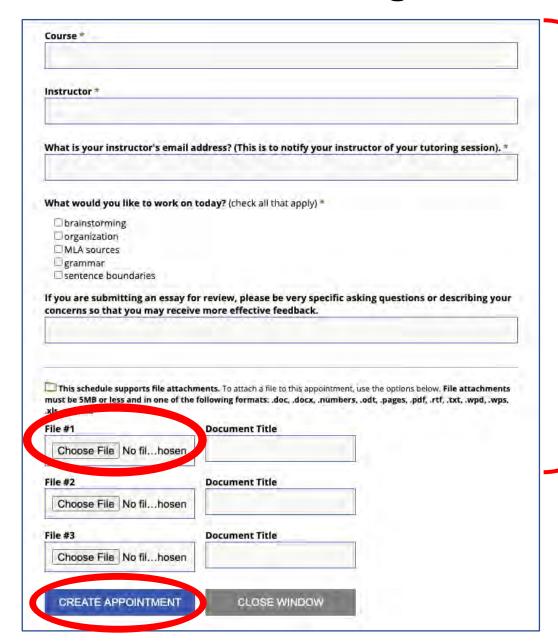
Create New Appointment Monday, June 29, 2020: 12:30pm ✓ to 1:00pm ✓ Stall or Resource Bizabeth G. (Writing Center) For Online tutoring via "Zoom", please log back to WC Online 5 minutes before your scheduled appointment and click on your appointment time. Then click on the Zoom link below. You will be placed in a waiting room. Please make sure that your WC Online account name is the exact same name on your Zoom account. Tutors will look for the exact appointment name in their Zoom. waiting room before admitting a student into their Zoom meeting room https://cccconfer.zoom.us/j/XXXXXXXXX For a "Submit an essay" appointment, please upload a copy of your assignment prompt and your essay draft. You will not meet with a live tutor for this type of appointment. Please note that due to time constaints, a tutor can only provide feedback for an essay of about 3 - 4 pages in length. If vour essav is longer than that, we can encourage you to schedule two appointments to receive Meet Tutor Online? Yes, Schedule Online tutoring via "Zoom" appointment If you choose an online appointment, log back in to this website approximately I ve to ten minutes before the start of your appointment. If possible please upload your assignment prompt, written work, or essay for your tutor to preview before your tutoring session. Then, open this appointment and dick on the tutor's Zoom link above Yes, Schedule Submit a question/an Essay appointment If you choose "Submit a question/an Essay", submit your question (Tutoring Center) or upload your paper and your assignment prompt (Writing Center) below after making this appointment. Then, monitor your email for notification that your appointment has been modified or that someone has responded to your question of commented on your essay What is your instructor's email address? (This is to notify your instructor of your tutoring session). What would you like to work on today? (check all that apply) Organization ☐ M LA sources gramm ar sentence boundaries If you are submitting an essay for review, please be very special c asking questions or descri This schedule support sill le attachments. To attach a il le to this appointment, use the options below. File attachments must be 5MB or less and in one of the following formats: .doc, .docx, .numbers, .odt, .pages, .pdf, .rtf, .txt, .wpd, .wps Choose File No fil...hosen Choose File No fil...hosen Choose File No fil...hosen CREATE APPOINTMENT

Writing Center Appointments

Meet Tutor Online?

- Yes. Schedule Online tutoring via "Zoom" appointment.
 If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. If possible, please upload your assignment prompt, written work, or essay for your tutor to preview before your tutoring session. Then, open this appointment and click on the tutor's Zoom link above.
- Yes. Schedul Submit a question/an Essav ppointment. If you choose "Submit a question/an Essay", submit your question (Tutoring Center) or upload your paper and your assignment prompt (Writing Center) below after making this appointment. Then, monitor your email for notification that your appointment has been modified or that someone has responded to your question or commented on your essay.
- 9 In the *Create New Appointment* pop-up window, choose the type of appointment you want. The Writing Center offers two types of appointments:
- Online tutoring via "Zoom" A live 30-minute tutoring session interacting with a tutor via Zoom.
- **Submit a question/an Essay** Upload your essay or written assignment for a tutor to review and send you written feedback within 24 hours of the appointment time.

Writing Center Appointments



- 10 Fill out the *Create New Appointment* form. The instructor's email address will be used for verification of your appointment.
- If you are submitting an essay or written assignment for review, describe your specific questions or concerns to get more effective feedback from the tutor.
- Upload any files related to your assignment such as the prompt, a draft of your paper, or related reading for the tutor to see.

Select Create Appointment.



View Existing Appointment

The appointment was saved successfully. Continue working with the appointment below or close this window if $\mathbb R$ nished.

Appointment Date
Thursday, July 2, 2020
4:30pm to 5:00pm

ON LINE TU TORING VIA "ZOOM"

CREATED: Jun. 29, 2020 1:14pm by Julie Douglass

Stall or Resource

Jose A. (Writing Center)

For <u>Online tutoring via "Zoom"</u>, please log back to WC Online 5 m inutes before your scheduled appointment and click on your appointment time. Then click on the **Zoom link** below. You will be placed in a waiting room. Please make sure that your **WC Online account name** is the exact same **name on your Zoom account**. Tutors will look for the exact appointment name in their Zoom waiting room before admitting a student into their Zoom meeting room.

For a "Submit an essay" appointment, please upload a copy of your assignment prompt and your essay draft. You will **not meet with a live tutor** for this type of appointment. Please note that due to time constaints, a tutor can only provide feedback for an essay of about 3 - 4 pages in length. If your essay is longer than that, we can encourage you to schedule two appointments to receive feedback.

MEET TUTOR ON LINE? ONLINE TUTORING VIA "ZOOM"

If you choose an online appointment, log back in to this website approximately 1 ve to ten minutes before the start of your appointment. If possible, please upload your assignment prompt, written work, or essay for your tutor to preview before your tutoring session. Then, open this appointment and click on the tutor's Zoom link above.

Course

Testing

Instructor

N/A

What is your instructor's email address? (This is to notify your instructor of your tutoring session). N/A

What would you like to work on today?

CLOSE WINDOW

organization;

If you are submitting an essay for review, please be very specil casking questions or describing your concerns so that you may receive more ell ective feedback.

This schedule supports I le attachments. To attach a I le to this appointment, click 'Edit' below.

EDIT APPOINTMENT

CANCEL APPOINTMENT

Writing Center Appointments

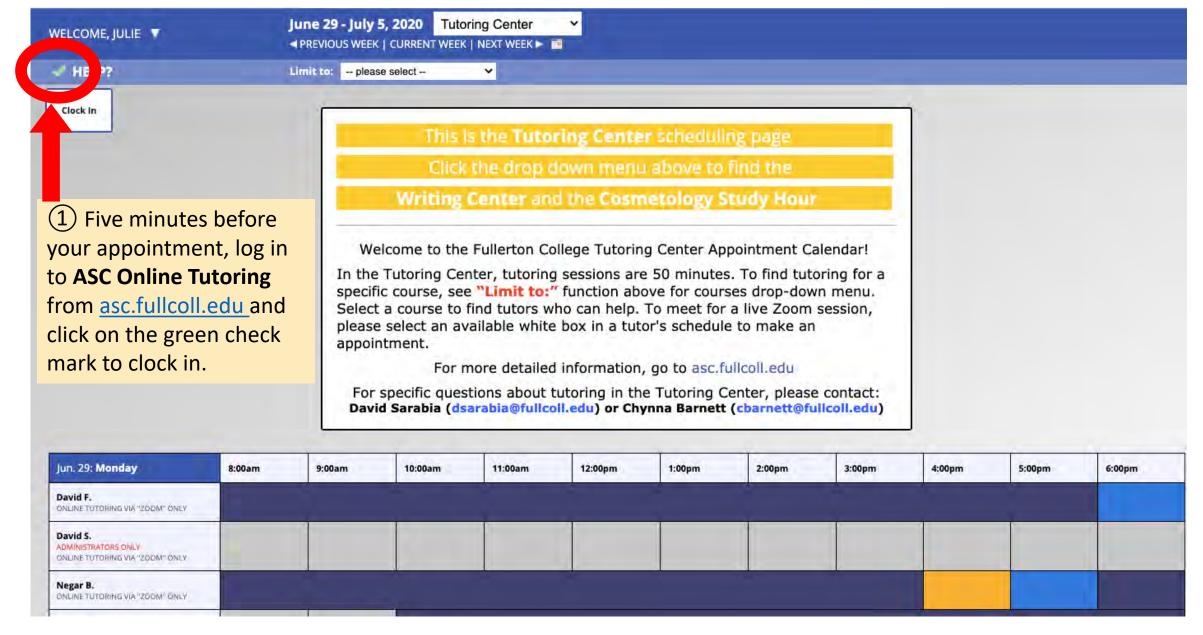
(11) Review the appointment instructions. You will also receive follow-up emails confirming the appointment.

12 If anything is incorrect, click on *Edit Appointment* to make adjustments. If you need to cancel the appointment, you can always click on the same appointment you made and click *Cancel Appointment*. When you're done, close this window.

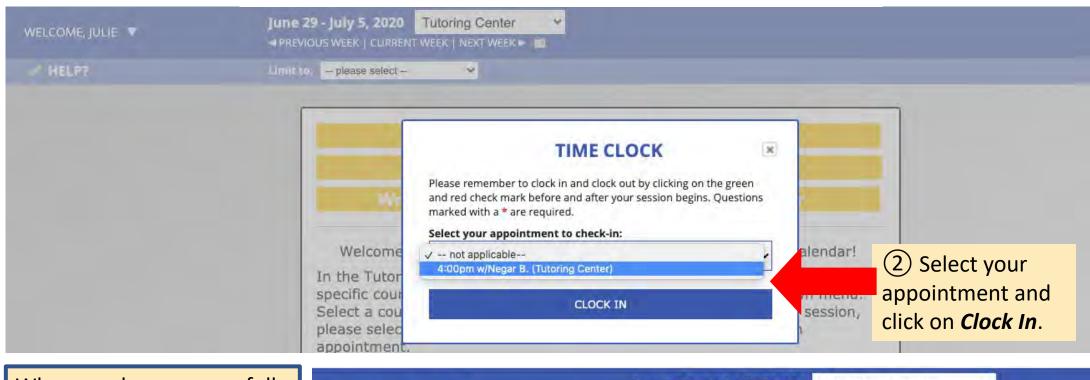


Joining your Tutoring Session & Finding Essay Feedback

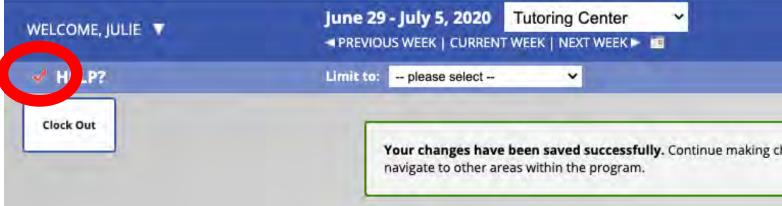
Joining your Tutoring Session



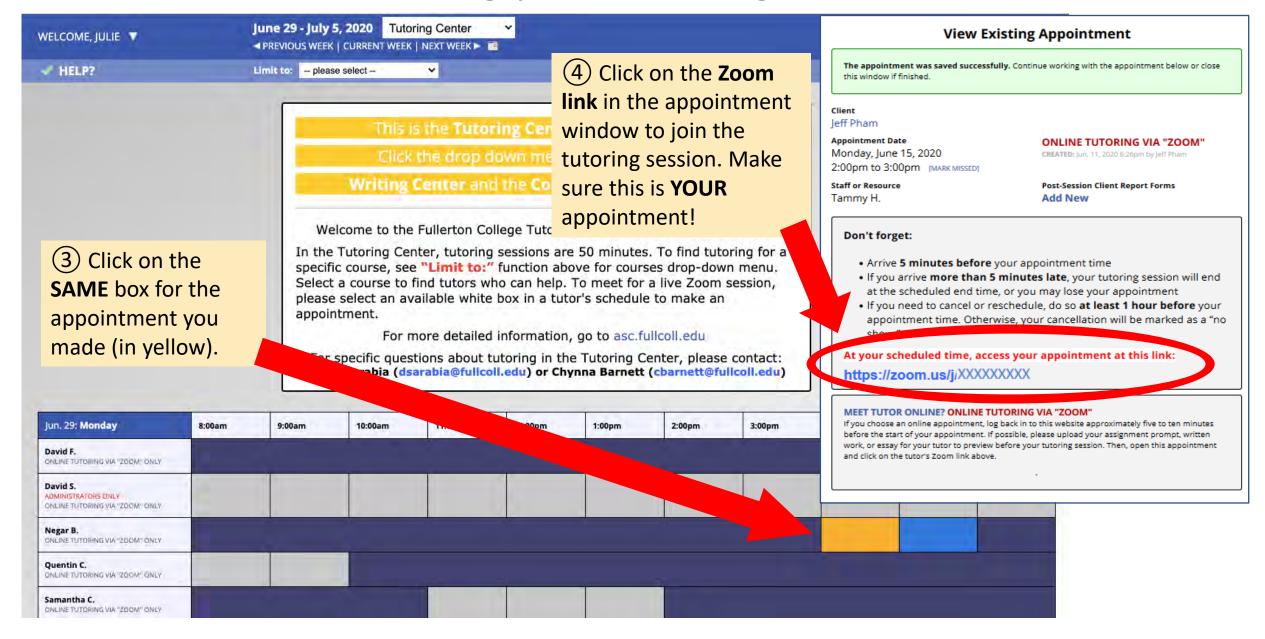
Joining your Tutoring Session



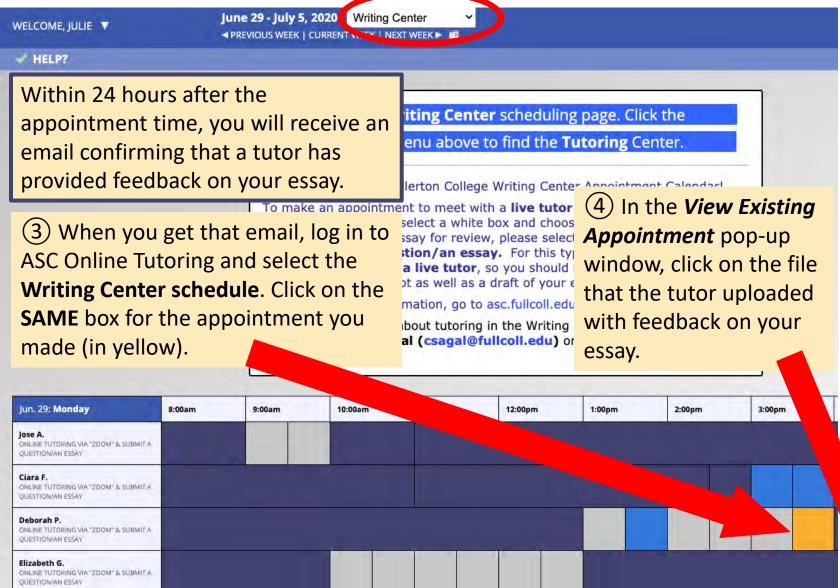
When you have successfully clocked in, the green check mark turns red. When you have finished with your tutoring session, click on the red check mark to clock out.



Joining your Tutoring Session



Finding your Essay Feedback



View Existing Appointment

The appointment was modified successfully. Continue working with the appointment below or close this window if finished.

Appointment Date

Thursday, July 2, 2020 4:30pm to 5:00pm

Stall or Resource Use A. (Writing Center)

SUBMITA QUESTION/AN ESSAY

CREATED: Jun. 29, 2020 1:14pm by Julie Douglass LAST EDITED: Jun. 29, 2020 1:16pm

For Online tutoring via "Zoom", please log back to WC Online 5 minutes before your scheduled appointment and click on your appointment time. Then click on the Zoom link below. You will be placed in a waiting room. Please make sure that your WC Online account name is the exact same name on your Zoom account. Tutors will look for the exact appointment name in their Zoom waiting room before admitting a student into their Zoom meeting room.

https://zoom.us/j/XXXXXXXXX pwd=SkVFeUFVMz.2K3ZNVmNXWit1TmpVUT09

For a "Submit an essay" appointment, please upload a copy of your assignment prompt and your essay draft. You will **not meet with a live tutor** for this type of appointment. Please note that due to time constaints, a tutor can only provide feedback for an essay of about 3 - 4 pages in length. If your essay is longer than that, we can encourage you to schedule two appointments to receive feedback

MEET TUTOR ONLINE? SUBMIT A QUESTION/AN ESSAY

If you choose "Submit a question/an Essay", submit your question (Tutoring Center) or upload your paper and your assignment prompt (Writing Center) below after making this appointment. Then, monitor your email for notil cation that your appointment has been modil ed or that someone has responded to your question or commented on your essay.

Course Testing

Instructor

N/A

What is your instructor's email address? (This is to notify your instructor of your tutoring session). (A

t would you like to work on today?

nization;

re submitting an essay for review, please be very specill c asking questions or describing your that you may receive more ell ective feedback.

This schedule supports I le attachments. To attach a I le to this appointment, click 'Edit' below

CLOSE WINDOW EDIT APPOINTMENT

CANCEL APPOINTMENT

Questions?

Get instant answers from our ASC staff on our live chat at <u>asc.fullcoll.edu</u>. Send us an email at <u>academicsupport@fullcoll.edu</u>.

